



We Build Better.™

2022 Commercial Warranty

Warranty applies only to products that were purchased from Hayward or Hayward authorized sellers. Hayward reserves the right to reject warranty claims for any product purchased from unauthorized sellers, including unauthorized internet sites.

Products	2022		2021		2020	
	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
Pumps						
HCP 4000 Commercial Pumps	1 Yr*	1 Yr*	1 Yr*	1 Yr*	1 Yr*	1 Yr*
HCP 3000 Commercial Pumps	3 Yrs*		3 Yrs*		3 Yrs*	
HCP 3000 Commercial Pumps (VSP Model)	3 Yrs**		3 Yrs**		3 Yrs**	
HCP 2500 Commercial Pumps (TriStar VS C)	3 Yrs*		3 Yrs*		3 Yrs*	
HCP 2000 Commercial Pumps (3 Phase)	3 Yrs*		3 Yrs*		3 Yrs*	
HCP 2000 Commercial Pumps (Single Phase)	1 Yr*		1 Yr*		1 Yr*	
	* Pump/motor failures may be repaired or exchanged across the counter in first year. Seals and O-rings covered for factory defects only. **Warranty is 4 years parts and labor when installed on a residential application. Pump/motor failures may be repaired or exchanged across the counter in first year. Seals and O-rings covered for factory defects only.					
HCP Variable Frequency Drive	1 Yr*		N/A			
	*2 years when installed with a Hayward pump.					
	2022		2021		2020	
Filters	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
HCF Commercial Sand Filters (HCF230,234,236)	5 Yrs*	1 Yr	5 Yrs*	1 Yr	5 Yrs*	1 Yr
HCF Cartridge Filter (HCF7030C)	3 Yrs*		3 Yrs*		3 Yrs*	
HCF Filter Accessories (Multiport Valve Kits)	1 Yr**	None	1 Yr**	None	1 Yr**	None
	*Failures directly to the tank body will be allowed for across the counter exchange. All other components field repair. **Multiport Valves are covered for factory defects only.					
ProSeries Plus Sand Filters (S311SX, S311SXV, S360SX, S360T2)	3 Yrs	1 Yr	3 Yrs	1 Yr	3 Yrs	1 Yr
	2022		2021		2020	
Commercial Robotic Cleaners	Parts	Bench Labor Only	Parts	Bench Labor Only	Parts	Bench Labor Only
All Robotic Electric Cleaners	2 Yrs*		2 Yrs*		2 Yrs*	
	* Filters and bags excluded.					
	2022		2021		2020	
Gas Heaters	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
Universal H-series ASME Heater	3 Yrs		3 Yrs		3 Yrs	



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Chlorine Generator & UVO ₃ Systems	2022		2021		2020	
	Parts	Factory Labor	Parts	Factory Labor	Parts	Factory Labor
Saline C™ 6.0 and 11.0 Salt Chlorine Generators	2 Yrs**	2 Yrs*	2 Yrs**	2 Yrs*	2 Yrs**	2 Yrs*
	* No field labor, factory repair labor only. **Electrodes carry a 1 year full warranty and a prorated warranty for the second year.					
HydroRite UVO ₃	1 Yr*	None	1 Yr*	None	1 Yr*	None
	*UV lamps, UV sensor, quartz sleeves and stainless steel sleeves are covered for 6 months only.					
HydroRite UVPVC	1 Yr*	None	1 Yr*	None	N/A	
	*UV lamps, UV sensor, quartz sleeves and stainless steel sleeves are covered for 6 months only.					
Commercial Chemistry Controllers	2022		2021		2020	
	Parts	Factory Bench Labor	Parts	Factory Bench Labor	Parts	Factory Bench Labor
CAT Series Automated Chemistry Controllers	5 Yrs**	5 Yrs*	5 Yrs**	5 Yrs*	5 Yrs**	5 Yrs*
HCC Series Automated Chemistry Controllers	1 Yr*		1 Yr*		1 Yr*	
	* No field labor, factory repair labor only ** Flow switches, fittings and accessories limited to 1 year warranty. pH and ORP probes/sensors limited to 26 months from date of manufacture. First character = month and Second character = year. Example, C9 = March 2009 manufacture date.					
Miscellaneous Commercial Products	2022		2021		2020	
	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
CrystaLogic and ColorLogic LED Lighting	1 Yr	None	1 Yr	None	1 Yr	None
Flow Control						
White Goods (Skimmers and Suction outlets)						
Water Features (Deck Jet, Bubbler, Sheer)						

Additional warranty terms and exclusions apply. Residential products (excluding heat pumps) installed on Commercial applications will receive limited warranty coverage. Please see operations manuals for complete details.