



We Build Better.™

2023 Commercial Warranty

Warranty applies only to products that were purchased from Hayward or Hayward authorized sellers. Hayward reserves the right to reject warranty claims for any product purchased from unauthorized sellers, including unauthorized internet sites.

Products	2023		2022		2021	
Pumps	Parts	Field Labor	Parts	Field Labor	Parts	Field Labor
HCP 4000 Commercial Pumps	1 Yr*	1 Yr*	1 Yr*	1 Yr*	1 Yr*	1 Yr*
HCP 3000 Commercial Pumps	3 Yrs*		3 Yrs*		3 Yrs*	
HCP 3000 Commercial Pumps (VSP Model)	3 Yrs*		3 Yrs*		3 Yrs**	
HCP 2500 Commercial Pumps (TriStar VS C)					3 Yrs*	
HCP 2000 Commercial Pumps (3 Phase)						
HCP 2000 Commercial Pumps (Single Phase)	1 Yr*		1 Yr*		1 Yr*	
	*Pump/motor failures may be repaired or exchanged across the counter in first year. **Warranty is 4 years parts and labor when installed on a residential application. Seals and O-rings, for all Pumps, are covered for manufacturing defects only, which normally appear within 30 days or less of installation.					
HCP Variable Frequency Drive	1 Yr*		1 Yr*		N/A	
	*2 years when installed with a Hayward pump.		*2 years when installed with a Hayward pump.			
Filters	2023		2022		2021	
	Parts	Field Labor	Parts	Field Labor	Parts	Field Labor
HCF Commercial Sand Filters (HCF230C, 234C, 236C, 336C, 342C, 348C, 455C, 663C)	5 Yrs*	1 Yr	5 Yrs*	1 Yr	5 Yrs*	1 Yr
HCF Cartridge Filter (HCF7030C)	3 Yrs*		3 Yrs*		3 Yrs*	
HCF Filter Accessories (Multiport Valve Kits: HCV2575C, 275, 275C, 375, 375C, 375KIT, 475C)	1 Yr**	None	1 Yr**	None	1 Yr**	None
	*Failures directly to the tank body will be allowed for across the counter exchange. All other components field repair. **Multiport Valves are covered for factory defects only.					
ProSeries Plus Sand Filters (S311SX, S311SXV, S360SX, S360T2)	3 Yrs	1 Yr	3 Yrs	1 Yr	3 Yrs	1 Yr
Commercial Robotic Cleaners	2023		2022		2021	
	Parts	In-store Labor	Parts	In-store Labor	Parts	In-store Labor
All Robotic Electric Cleaners	2 Yrs*		2 Yrs*		2 Yrs*	
	* Filters excluded.					
Gas Heaters	2023		2022		2021	
	Parts	Field Labor	Parts	Field Labor	Parts	Field Labor
Universal H-series ASME Heater	3 Yrs		3 Yrs		3 Yrs	



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Chlorine Generator & UVO ₃ Systems	2023		2022		2021	
	Parts	Field Labor	Parts	Factory Labor	Parts	Factory Labor
Saline C™ 6.0 and 11.0 Salt Chlorine Generators	2 Yrs*	None	2 Yrs**	2 Yrs*	2 Yrs**	2 Yrs*
	*Salt cells carry an 18 month parts warranty.		* No field labor, factory repair labor only. **Salt cells carry a 1 year full warranty and a prorated warranty for the second year.			
HydroRite UVO ₃	N/A		1 Yr*	None	1 Yr*	None
			*UV lamps, UV sensor, quartz sleeves and stainless steel sleeves are covered for 6 months only.			
HydroRite UVPVC (HYR150, 150L4, 400, 400L4, 75, 75L4)	1 Yr*	None	1 Yr*	None	N/A	
	*UV lamps, UV sensor, quartz sleeves and stainless steel sleeves are covered for 6 months only.					
Commercial Chemistry Controllers	2023		2022		2021	
	Parts	Factory Labor	Parts	Factory Labor	Parts	Factory Labor
CAT Series Automated Chemistry Controllers	5 Yrs**	5 Yrs*	5 Yrs**	5 Yrs*	5 Yrs**	5 Yrs*
HCC Series Automated Chemistry Controllers	1 Yr*		1 Yr*		1 Yr*	
	* No field labor, factory repair labor only ** Flow switches, fittings and accessories limited to 1 year warranty. pH and ORP probes/sensors limited to 26 months from date of manufacture. First character = month and Second character = year. Example, C9 = March 2009 manufacture date.					
Miscellaneous Commercial Products	2023		2022		2021	
	Parts	Field Labor	Parts	Field Labor	Parts	Field Labor
CrystaLogic and ColorLogic LED Lighting	2 Yrs	None	1 Yr	None	1 Yr	None
PureWhite and Color Splash LED Pool and Spa						
Flow Control	1 Yr	None	1 Yr	None	1 Yr	None
White Goods (Skimmers and Suction outlets)						
Water Features (Deck Jet, Bubbler, Sheer, Water Bowls)						

Additional warranty terms and exclusions apply. Residential products (excluding heat pumps) installed on Commercial applications will receive limited warranty coverage. Please see operations manuals for complete details.